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QUALITY POLICY

Kenro Metal Services specialises in metal component manufacturing and quality fabrication. We provide a complete service to manufacturers and wholesalers across a wide range of industries throughout Australia.

PURPOSE

The purpose of this policy is to confirm our commitment to meeting the quality standards expected by our customers in the delivery of the products and/or services that we supply to them. Our quality system is based on the requirements of AS/NZS ISO 9001: 2008

OBJECTIVES

Kenro Metal Services will establish quality objectives to plan, implement and measure the effectiveness of the quality system and ensure continuous improvement.

To implement this policy we shall focus on the needs of our business with particular reference to consistently meeting our customers' requirements and statutory obligations. Our quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

Kenro Metal Services will adopt procedures and disciplines to ensure that:

- The system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training;
- Responsibilities for quality are established by communicating these responsibilities clearly to all employees;
- The policy and procedures continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance, and the company regularly review the needs and expectations of our customers and initiate continuous improvement activities to meet these expectations.

Kenro Metal Services is committed to complying with the requirements of AS/NZS ISO9001:2008 and continually reviewing this policy for suitability.

Director:  Date: 31st January 2015